

Combination Lock Troubleshooting Tips

We use 3 different combination locks to lock the gate to Trail 1, the Docent Box and the Outhouse. All work using the same principles, have the Code 7827, and need to be re-locked after the tour. Sometimes these locks can give us trouble or we may easily forget to close them properly. Here are some tips and reminders to help keep our precious preserve secure.

The Problem: The dials won't move to change the numbers!

Solution: Take the padlock and press it together firmly as if you were closing the lock. Maintain this position as you maneuver the dials.

The Problem: I've dialed in the code, but the lock won't open!

Solution: Double check that you have entered in the correct code AND that the code is lined up directly in the middle of the correct line. This is the line on the upper portion of the lock's face marked by black dashes, not the seam in the center of the face.



The Problem: I thought I locked it, but I was mistaken.

Solution: The Code needs to be properly aligned to both open and close the locks. Once you have closed the lock, you must turn the dial so that it is no longer aligned with the code. This will lock it. Test the lock by pulling on it to make sure that the mechanism locked before you turned the dial.

